



Appointments are very important to us at Jambo Kids Dental. The time is reserved especially for your child/children. We understand that sometimes events happen that require adjustments; therefore, we respectfully request at least 24-hour notice for cancellations or rescheduling of appointments.

Please understand that when you forget, cancel, or change your appointment without giving enough notice, we miss the opportunity to fill that appointment time, and clients on our wait list miss the opportunity to receive services.

**Any appointment missed, cancelled late, or changed without 24-hour notice will result in a charge of \$25.00 to the client's account.**

Because we understand that you may forget an appointment that was scheduled months ago, as a courtesy, your appointments are confirmed electronically the day before your scheduled appointment by email and/or text messaging from our online appointment scheduling software. A text message is sent to the cell phone number that we have on file. From this notification, you have the option of the following without a charge:

- Confirm your appointment from the link provided
- Call us at 256-535-7405 to reschedule/change/modify your appointment. If the call goes to voice mail, please leave a detailed message.

Please keep your records up to date by informing us of any changes to your contact information, i.e., address, phone number and your child's personal information, i.e., address, phone number, insurance, and medical/health history.

**I have read, understand, and agree to the terms listed above.**

Child/Children: \_\_\_\_\_

Printed Name \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_